

RESIDENTIAL DSL CONTRACT - FAX TO 314-655-7701

Service Location

Telephone Number DSL to be installed on _____ (must be an AT&T phone number)

Contact Name: _____ Business Name: _____

Contact Phone Number: _____ Fax Number: _____

Address: _____

City: _____ State: _____ Zip Code: _____

After install, what email address can we contact you at? New E-mail (below) Existing _____

Billing Information:

IF SAME AS ABOVE CHECK BOX

Contact Name: _____ Business Name: _____

Contact Phone Number: _____ Fax Number: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Payment Information:

Pay By Check - \$2 Monthly Fee Payment Address: 712 N. 2nd Street Ste. 300 St. Louis, MO 63102

Pay By Credit Card (circle one) VISA M/C DISC AMEX

Credit Card Number: _____ Expiration Date ____/____

Pay by ACH (Automatic Checking Withdrawal) Routing #: _____ Account #: _____

Service Level Information:

(for fees & surcharge information see Terms and Conditions)

DSL Modem:

OS:
(circle one)

ADSL Package C (up to 1.5M/up to 128k) \$12.50 PLUS fees and surcharges

\$75.00 one time fee

XP 2000

ADSL Package D (384k-1.5M/up to 128k) \$13.50 PLUS fees and surcharges

Yes

98 Vista

ADSL Package SOHO Package B (1.5-3M/up to 384k) \$17.99 PLUS fees and surcharges

No

OS X

New Email Addresses:

User Name _____ Password _____

User Name _____ Password _____

Terms & Conditions

- A) Customer agrees to pay the above service charges set forth on the DSL Contract and understands that by signing this contract they are also bound by the Terms and Conditions (www.brick.net/adsl/terms.html) and the Acceptable Use Policy (www.brick.net/pdf/aup_dedicated.htm).
- B) Customer acknowledges that this is a 1 year contract that will automatically renew for another same term unless the customer notifies us in writing via USPS Certified Mail that they wish to cancel the service at least 30 days prior to the then expiration date. Phone calls and emails are not acceptable forms of cancellation and will not be used for cancellation purposes. If service is canceled prior to the completion of the then current term an early cancellation fee of \$200.00 will apply.
- C) Internet service will be delivered up to Ethernet port on the Customer's DSL modem if modem was purchased via this agreement or up to the Telco DMARC if customer provides own equipment. Customer is responsible for everything on the other side of the Ethernet port on the modem including, if applicable, it's LAN, WAN, email server, web server, wiring, etc.
- D) Setup instructions including 1 Static IP address will be provided. **Billing starts 3 days after due date.**
- E) All Equipment purchased under agreement has a "Dead-on-Arrival" warranty only. Customer will be responsible for replacing any equipment that fails after the original activation and can be purchased through Brick Network or any technology store.
- F) A reconnection fee of \$49.00 is charged if customer's AT&T phone line gets disconnected for any reason by customer or AT&T directly and DSL has to be re-provisioned back onto the line.

Customer Signature: _____ Date: _____

Approved: _____ Date: _____